



Release Notes



Features & Enhancements

iOS Dependency Management Update for Improved Compatibility

We have updated the iOS application's dependency management approach to ensure compatibility with the latest Xcode and iOS SDK versions. This change aligns the application with current Apple development standards and helps prepare the platform for future iOS updates.

Push Notification Triggers

Push notifications have been added as a new notification option for triggers. Account owners can now configure triggers to send notifications directly to employees and contractors through the OnLocation mobile app. If a recipient does not have the mobile app with push notifications enabled, the notification will automatically fall back to SMS. Push notification messages support up to 300 characters.

OnLocation Mobile Muster List Report

A new Muster List report has been added to OnLocation Mobile to help evacuation managers access a list of everyone currently signed in at a location. The report can be accessed from the menu, allows users to select a location, and displays an alphabetical list of individuals on site, including employees, contractors, and visitors. The feature is available to users with OnEvac User rights or the Muster List User role, with permissions to view either all locations or selected locations. The Muster List works in both normal connectivity and Satellite mode to support use during limited network conditions.

User roles and permissions for Muster List access

A new Muster List User role has been introduced to allow access to the Muster List feature without requiring full OnEvac permissions. This role includes two permission levels: Global, which allows viewing muster lists for all locations, and Limited, which restricts access to selected locations. Users assigned this role can access the Muster List from the OnLocation Mobile sidebar in both normal and low connectivity modes.

API Integration Enhancements

Enhancements have been made to the Categories and Groups API to improve usability and flexibility when managing category groups through integrations. The API now provides improved options for querying groups and managing updates within specific categories, reducing the need for additional programmatic filtering. Updates to category groups are now easier to manage and help prevent unintended overwriting of existing selections. These improvements streamline API interactions and provide greater control when working with categories and groups.

Mobile Muster List Report - Android

A new Muster List report is now available in the mobile app to support evacuation management when connectivity is limited. Users can generate a list of all individuals currently signed in at a selected location, helping teams quickly account for people during an evacuation scenario. The report displays an alphabetical list with indicators for employees, contractors, and visitors, along with key identifying details. Access is controlled through dedicated user permissions, allowing either global visibility across locations or access limited to selected locations. This is available on both Android & IOS.

Mobile Muster List Report - IOS

A new Muster List report is now available in the OnLocation Mobile app to support evacuation management when connectivity is limited. Users can generate a list of all individuals currently signed in at a selected location, helping teams quickly account for people during an evacuation scenario. The report displays an alphabetical list with

indicators for employees, contractors, and visitors, along with key identifying details. Access is controlled through dedicated user permissions, allowing either global visibility across locations or access limited to selected locations. This is available on both Android & IOS.

Community members hosting visitors

We have introduced the ability for community members to be selected as hosts for visitors. Visitors signing in via kiosk, mobile, touchless, or pre-registration can now choose an eligible community member as their host, similar to the existing employee hosting workflow. When enabled, community members can receive notifications for visitor pre-registrations and arrivals. Additional configuration options allow administrators to control hosting permissions, use community members in trigger rules, and include them in relevant reporting and presence views.

What we fixed

Sign-In button double-click issue

We have resolved an issue where the Sign In button in OnLocation Mobile could be tapped multiple times before the interface fully updated to Sign Out. This could cause the employee acknowledgment screen to appear unexpectedly and reset the button state. The button is now temporarily disabled after being tapped to prevent duplicate actions and ensure the sign-in process completes correctly.

Unable to book a workspace via code scan

An issue was identified where workspace bookings could not be completed through the Scan Workspace feature. After scanning a workspace code and selecting Done, users were redirected back to the booking screen and an error was displayed instead of creating the booking. This has been resolved, and bookings made through Scan Workspace now complete successfully as expected.

PDF Download Fails for Waiver Custom Questionnaires

An issue affecting waiver-based Custom Questionnaires has been resolved, where downloading completed waiver PDFs would fail with an error message. Contractors' signed waiver PDFs can now be generated and downloaded successfully after sign-in and sign-out.

Onsite Insights - Incorrect data displayed

An issue has been resolved where On-Site Insights displayed incorrect counts for certain person types when a user had no user roles assigned. This would result in inaccurate totals being shown for categories such as contractors or community members. The system now correctly displays counts for all person types regardless of whether a user role is assigned. This ensures consistent and reliable data visibility within On-Site Insights.

Communities missing in print sharing queue

An issue has been resolved where the Community label was missing from the Shared Printing Queue view when accessing print sharing from the kiosk settings. The Community information is now correctly displayed alongside other queue details. Additionally, the clear queue action now functions as expected, allowing users to successfully clear the shared printing queue and proceed with label printing.

OnLocation Mobile IOS Improvements

Several fixes and usability improvements have been made to the mobile sign-in and pre-registration experience. These updates address issues with date handling, input validation, and country code sorting, as well as resolving multiple UI layout and navigation inconsistencies. Improvements also ensure better visibility of navigation buttons, clearer acknowledgement screens, and improved feedback when answering questions.

SyncPortal Fails to Recognise Renamed Locations

An issue was identified in SyncPortal where renamed locations were not being recognised, causing employee assignment rules to fail. Even when the exact spelling matched, the system could not assign employees to renamed locations, and Azure-synced departments were not updating correctly. This has been resolved, and SyncPortal now recognises renamed locations, allowing employee assignment rules and department syncs to function as expected.

Sign In/Out Kiosk showing error

An issue was identified where some customers encountered a “500 - Something went wrong” error when accessing the Sign In/Out kiosk. This affected multiple regions, including US, EU, and AU servers, and prevented users from accessing kiosk functionality. The issue has been resolved, and users can now access the Sign In/Out kiosk without errors.

Archived Questionnaire remains active

An issue was identified in SIOM where archived custom questionnaires continued to appear during visitor sign-in for certain locations. This caused outdated questionnaires to display even after being archived and could reappear when new questionnaires were created. The issue has been resolved, ensuring that archived custom questionnaires no longer display in SIOM, and new questionnaire creation will not re-link archived items.

Vimeo Video Link Fails in Induction Management Course Assets

An issue was identified in Induction Management where adding a Vimeo link as a video in Online Course Assets returned the error “Failed to get video from source.” YouTube links continued to work as expected. The issue has been resolved, and Vimeo video links can now be added successfully within Course Assets.

Overdue Expected Duration trigger firing late

We have resolved an issue where triggers configured for **Expected Duration On-Site** were firing approximately 15 minutes later than the configured overdue time. Triggers now execute at the correct time based on the configured event settings.

Could not Lookup "Department" Error

An issue was identified during Azure Active Directory (AAD) synchronization where employees without a matching department would cause an error. This has been resolved so that unmatched departments are now ignored, leaving the department field blank while allowing the sync to complete successfully.

Condition values not refreshing correctly when editing triggers

An issue was identified when editing triggers where changing a condition and saving could result in a “Condition value missing” error. This occurred due to the condition values not refreshing correctly when updates were made. The issue has been resolved, and trigger conditions can now be edited and saved without errors.