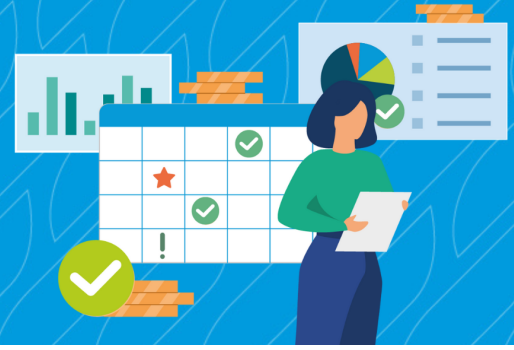


# Release Notes



## Features & Enhancements

### New HelpDesk Widget

A new help centre has been enabled, replacing the existing help desk tile.

### New language added: Bahasa Indonesian

We've added **Bahasa Indonesian** as a selectable option in **Multi-Language settings**.

This allows inductions and experiences to better support Indonesian-speaking users across multiple locations.

### Site Specific Induction Access

We've fixed an issue where an expired induction at one site could incorrectly block a user's access to *all* sites.

Inductions are now validated **per site**, so users can continue accessing locations where their induction is still valid.

## What we fixed

### Fixed issue where Document uploads were not displaying an icon

In PPR for Community members, there was an issue where documents were not displaying as a clickable icon. This has now been resolved, and users can now open the documents by clicking on the relevant icon.

### Employee Kiosk Token Scan: Fixed issue where users were able to sign in via quick scan, when their token was set to a future date

An issue was identified where some users were able to sign in via quick scan, despite their token being set to a future date. This has now been resolved, and the user will receive a message "Your token is not valid" if they try and sign in before the token date.

### Fixed Issue where employees and contractors were able to sign in despite their certificates having expired

The SIOM quick sign in validation has been enhanced to accurately block access when user certifications are expired. The User will now receive a message that access is denied due to certificate being expired.

### Fixed issue where users that were denied entry still had their signed waivers sent via email

Despite being denied entry, some users were still receiving emails with their signed waivers. This has now been corrected, so that emails are only sent when the user has successfully been granted entry.

## Fixed an issue where the option to select 'Community' as a user type disappeared if the initial user search yielded no result.

Issue has been resolved, so regardless of whether you enter an incorrect name initially, you will still have the option to select Employee, Contractor, Visitor or Community from the dropdown menu

## Fix: Contractor member counts during updates

We've fixed an issue where updating Contractor members for a specific organisation could show an incorrect number of members marked for deletion.

The system now correctly displays **only the members belonging to the selected organisation**, making member updates clearer and more accurate.

## Fix: Induction slides stuck loading

We've resolved an issue where certain induction slides could get stuck loading, preventing users from progressing through the induction.

All slides now load correctly in both the editor and live induction, even after images are updated or replaced.

## Fix: Employee and contractor overdue notifications

We've fixed an issue where **employee and contractor overdue notifications** were triggering too early, too late, or not at all when an expected on-site duration was set.

Overdue alerts now fire **at the correct time**, based on the configured duration and overdue intervals. Visitor notifications were already working correctly and remain unchanged.

This restores reliability to safety notifications and automated workflows.

## Visit Request notifications for future dates

We've fixed an issue where Visit Requests scheduled for a future date did not send notification emails to hosts or visitors.

Notifications are now sent correctly for **both current and future-dated visits**, across all regions.

## Fix: Pinch-to-zoom on Android induction slides

We've fixed an issue where users on **Android devices** couldn't pinch-to-zoom induction slides built from JPG images (for example, PowerPoint exports).

Android users can now zoom in on induction content just like on iPhone, making slides easier to read and improving the mobile induction experience.

## Fix: Induction invite status updates

We've fixed an issue where induction invites appeared to send but the status didn't update to **"Invited"** until the page was refreshed or another action was taken.

The invite status now updates **immediately**, giving clear confirmation that the invitation has been sent and reducing the need for repeated attempts.

## Fix: Workspace selection on mobile

We've fixed an issue where users needed to tap a workspace multiple times on mobile before they could proceed.

Workspace selection now responds **on the first tap**, making sign-in faster and smoother.

## Fix: Issue in Android Mobile app where user is logged out when setting up a new user.

When setting up a new user, if the user navigated away from the app, they would automatically be logged out when attempting to switch back to OnLocation. This issue has now been resolved, and the user will no longer be logged out if navigating away from the app.

## Contractor organisation selection on mobile

We've fixed an issue where changing a location on mobile could automatically update the selected organisation to a previously used value.

The organisation selection will now remain **exactly as chosen**, allowing contractors linked to multiple organisations to sign in with the correct details.

## Fix: Mobile app crash when changing On-Site Insights location

We've fixed an issue where the mobile app could crash if an employee without the required permissions tried to change the location on the **On-Site Insights** screen.

The app now handles permissions correctly, preventing crashes and only allowing location changes when access is granted.

## Fix: Notification swipe on mobile

We've fixed an issue where the **notification carousel swipe** wasn't working on mobile for employees and contractors.

Notifications can now be swiped through as expected, restoring a smooth mobile experience. (iOS was already working correctly.)

## Fix: Contractor certification expiry notifications

We've fixed an issue where admins with **Limited Certification Manager** access were receiving contractor certification expiry notifications for sites they don't have access to.

Notifications are now correctly **limited to contractors at locations the admin is assigned to**, reducing unnecessary and confusing alerts.